

# MONROE COUNTY SHERIFF'S OFFICE

A blue, rounded rectangular button with a gradient from light blue at the top to a darker blue at the bottom. The word "Update" is written in white, sans-serif font in the center of the button.

Update

***ATTENTION:***

## ***VISITATION UPDATE***

**Effective November 1<sup>st</sup>, video visitation will be implemented. Visitors will be allowed to visit inmates at each facility or from home.**

**Starting November 7<sup>th</sup>, All onsite visits at each facility will be conducted through the video visitation system and advance scheduling is required.**

**Visitors will be REQUIRED to schedule ALL visits at least 8 hours in advance but no more than 2 weeks prior. Please visit [www.ICsolutions.com](http://www.ICsolutions.com) for registration and scheduling and click "Video Visitation."**

**All visits will last 25 minutes. Onsite and site-to-site visits will be provided at no cost, and visits from home will cost \$9.95 per visit.**

**As a reminder, friends and family can contact ICsolutions via phone at 888-506-8407 or via the web at [www.ICsolutions.com](http://www.ICsolutions.com) to create and/or fund a pre-paid collect account. Pre-paid collect accounts are used for both phone calls and visits from home.**